

Self or Third-Party Monitoring Packages

SILVER

GOLD

MULTI-SITE ACCESS

Remote Access – View data, alerts, reports and manage remote scheduling at equipment level, site level or multi-site level all from one, cloud-based portal

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REPORT ACCESS

Limited Standard Reports
1 Month Data History

REPORT ACCESS

Full Menu of Standard Reports
Limited Custom Reports
6 Months Data History

Full Menu of Standard Reports, **Unlimited Custom** Reports & **5 Years** Data History

PHONE SUPPORT

Limited Technical Support

PHONE SUPPORT

Dedicated Help Desk
Advanced technical and product support

Dedicated Help Desk including advanced technical & product support to reduce technician diagnostic and service hours

PRODIGY® ACCESS

Read Access - Limited Settings and Fault Codes

PRODIGY® ACCESS

Full Read Access - all settings and all diagnostic fault codes

Full Read and Write Access – Full read and write access for remote HVAC optimization, advanced diagnostics and reduced service dispatch instances

STANDARD ALERTS

Limited Standard Alerts

STANDARD ALERTS

Limited Standard Alerts with **Corresponding Details**

Unlimited Standard Alerts with **Corresponding Details**

CUSTOM ALERTS

Limited Custom Alerts - refrigeration, lighting & energy

CUSTOM ALERTS

Limited Custom Alerts - refrigeration, lighting, energy, + **HVAC** all with **Corresponding Details**

Unlimited Custom Alerts with **Corresponding Details** and **Alert Priorities** for monitoring of added equipment functionality and asset management across the enterprise

MONITOR ENTERPRISE

Lennox Self-Performed System Alert Monitoring for efficient asset management across the entire enterprise

EQUIPMENT WARNINGS

Unlimited Equipment Warnings with **Corresponding Details** for prognostics, monitoring and optimization of specific equipment and energy usage across the enterprise

SERVICE DISPATCH

Lennox Self-Performed Dispatch Services - technicians available for dispatch for dedicated, onsite support and diagnostics

Lennox Monitoring Packages

PLATINUM

PLATINIUM + ENERGY

ENERGY BASELINE

Benchmark each location's kW baseline and **identify** locations or equipment exceeding the typical energy usage

ENERGY MONITORING

Optimize energy usage by standardizing set points & scheduling to extend equipment life and ensure occupant comfort

ENERGY SCORECARD

Monthly energy reporting detailing each location's energy usage and **identify** the top outliers and opportunities to reduce energy cost

PACKAGE OPTIONS



ICON™

by **LENNOX**

INTELLIGENCE CONNECTED.